



Airline Operators Committee

**SARS / CUSTOMS REQUIREMENT
ITEMS / GOODS LEFT ON BOARD INTERNATIONAL ARRIVING AIRCRAFT**

EFFECTIVE DATE: 14 MAY 2019

The below procedure is to be followed by all Airlines / Handlers when any personal items or goods (articles) have been left on board an arriving international flight.

1. Articles are to be identified and passed to CUSTOMS for inspection prior to delivery to the passenger.
2. If articles are cleared they can be returned to the passenger.
3. If articles are detained, Customs will issue a DETENTION NOTICE which is to be provided to the passenger / owner of the articles detained.
4. Passenger / owner of the articles is to then contact CUSTOMS directly for any further action required for the clearance of the detained articles.
5. Once articles have been detained by Customs for whatever reason the Airline and or Handler is no longer part of any deliberation with Customs – this function is now the responsibility of the passenger or owner of the articles detained.
6. If detained articles are not collected within seven (7) days, the articles will be forwarded to the States Warehouse where storage costs will be incurred at the expense of the owner of the articles.
7. If articles detained are not collected from the States Warehouse within three months the articles will be either auctioned or disposed of as required.

Further clarity if required, should be directed to Customs whose contact details are as indicated below.

Mr. Logan Pillay
Customs Management
082 – 551 5383
LPillay@SARS.gov.za

Above information circulated as discussed at the AOC Plenary of 14 May 2019 and authorized by Mr. Pillay of SARS / Customs.

John Murray
Administration Manager (AOC)